

# EMC EmailXtender for Microsoft Exchange

Optimizes the use of storage, enables compliance, and reduces the cost and risk of legal discovery

## The Big Picture

- Improves mailbox management by reducing e-mail storage costs and improving e-mail server performance
- Enables compliance with government and industry regulations on records retention
- Reduces the costs and risks associated with the legal discovery process by managing and archiving e-mails and instant messages (IM) as a business record

Managing the growth of e-mail stores is a time consuming, complex, and seemingly never-ending problem. The added impact of increased corporate governance and regulatory compliance is making e-mail management a necessary and prudent investment.

EMC EmailXtender<sup>®</sup> is an e-mail archiving solution that improves operational efficiency, reduces storage costs, and helps organizations retain and manage e-mail and instant messages as a record of business.

## Lower storage costs

EmailXtender helps Microsoft Exchange environments reduce e-mail-related storage costs by moving data from the Microsoft Exchange server to a secure archive server. Moving messages and attachments from the server to the archival database decreases the burden on the server and improves performance. EmailXtender eliminates duplicate messages, while retaining a record of all users who sent or were copied on the message. EmailXtender then compresses the data, further reducing the size of the archive. The result is better Microsoft Exchange server performance, less data to back up, less tape usage, and a compact messaging archive.

## Enable regulatory compliance

EmailXtender enables compliance with SEC 17a-4, HIPAA, 21 CFR Part 11, DOD 5015.2, and other regulations on record retention. Administrators have the flexibility to set retention and disposition policies as required by regulations. EmailXtender archives all relevant e-mail, attachments, IM, and metadata, including aliases and distribution lists, to maintain proof of originality of the archive. With EmailXtender and EMC Centera, organizations can store messages on non-rewriteable, non-erasable storage media as required by regulations such as the SEC 17a-4.

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## Manage e-mail as a record of business to reduce risk

Companies without a comprehensive e-mail management system face great risk related to electronic discovery. An e-mail-related litigation or discovery request can be costly and time-consuming. EmailXtender's real-time capture ensures a complete and authentic archive. EmailXtender's full-text indexing of subject line, message body, and attachments, and powerful search tools ensure that requested e-mails can be produced in minutes rather than weeks or months. This indexing technology is extremely efficient, producing index data that is 10% the size of the message and attachments. Additionally, the product can eliminate unmanaged PST files by automatically locating and archiving these files from user desktops further reducing risk to the organization.

## Microsoft compatibility

EmailXtender can be used to assist in the migration from Microsoft Exchange 5.5 or 2000 to Exchange 2003. EmailXtender provides native integration with Microsoft Outlook GAL (Exchange Global Address List). End users can access the archive as part of the Outlook client, via Outlook Web Access (OWA) or thru an alternative web interface.

## The EMC messaging product family:

The product family includes EmailXtender, EmailXtender Archive Edition™ and EmailXaminer™. EmailXtender Archive Edition helps organizations improve mailbox management and operational efficiency but does not include features required for regulatory compliance. EmailXaminer is an e-mail content monitoring and supervision solution that helps companies achieve compliance with regulations such as NASD 3010.

## Take the next step

To learn more about EMC EmailXtender and the Messaging product family, visit EMC online at [www.EMC.com](http://www.EMC.com) or call **1.888.853.4286** (outside the U.S.: +1.650.210.7000).



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